

Privacy Policy – Substantia Technology Consulting, LLC

Substantia Technology Consulting, LLC Privacy Policy Effective Date: October 30, 2025 Last Updated: October 30, 2025

1. Introduction Substantia Technology Consulting, LLC (“Substantia Technology,” “we,” “our,” or “us”) values your privacy and is committed to protecting the personal information of our clients, visitors, and users.

This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website (<https://www.substantia.tech>), engage with our services, or communicate with us. By using our website or services, you agree to the terms of this Privacy Policy.

2. Information We Collect We may collect both personal and non-personal information in the course of our operations. - Personal Information: name, organization, email, phone number, and any details you provide voluntarily. - Automatically Collected Information: IP address, browser, operating system, pages visited, and usage analytics.

3. How We Use Your Information We use collected data to: - Respond to service inquiries and proposals. - Improve our services and website. - Communicate updates or newsletters (with consent). - Maintain system security and comply with applicable laws.

4. Information Sharing and Disclosure Substantia Technology does not sell or rent personal information. Data may be shared only with trusted providers, subcontractors under confidentiality agreements, or when required by law.

5. Data Security We employ NIST 800-53 and ISO 27001-aligned safeguards to protect against unauthorized access, loss, or misuse.

6. Data Retention We retain personal data only as necessary for the purposes described. You may request deletion at privacy@substantia.tech.

7. Cookies and Tracking Our website uses cookies for performance, analytics, and personalization. You can disable cookies via browser settings, though some features may be affected.

8. Your Rights Depending on your jurisdiction, you may request to access, correct, or delete your data by contacting privacy@substantia.tech.

9. Links to Other Websites External links may be provided for convenience. We are not responsible for third-party privacy practices.

10. Children's Privacy We do not knowingly collect data from anyone under age 13.

11. International Transfers Your data may be processed in the United States where data laws may differ from your jurisdiction.

12. Policy Updates We may update this policy periodically. Changes will be posted here with an updated effective date.

13. Contact Us Substantia Technology Consulting, LLC 254 Chapman Rd, Ste 208 PMB 21911 Newark, Delaware 19702 privacy@substantia.tech | (240) 428-9712

--- Cookie Consent Statement By using our website, you consent to our use of cookies in accordance with this Privacy Policy. We use cookies to enhance your experience, improve site performance, and

analyze usage. You may adjust your cookie settings or withdraw consent at any time via your browser preferences.

Data Request Form Notice Visitors may submit a Data Access or Deletion Request via email at privacy@substantia.tech. Please include "Data Request" in the subject line and provide your full name, contact email, and a brief description of your request. Substantia will verify and respond within 30 days in accordance with applicable data privacy regulations.